Category	No	Issue	Issue Details	Requests	References
Restrictions on Entry of Foreign Capitals	(1)	Restricted Foreign Capital Contribution Rate in Non-Manufacturin g Sectors	Restrictions on foreign investment is being liberalised in quite a few business sectors. While foreign investment into Government of Malaysia (GOM) (Foreign Investment Commission=FIC) Guideline has put 30% cap on foreign investment into power industry, on a case-by-case basis, GOM has been deregulating the cap on foreign capital ratio.  In October 2011, Premier Najib Razak announced deregulation by stages the cap on 17 business sectors in the service industry, including private hospitals, medical-dental services, construction, engineering, financial-accounting service, legal service, courier service, education, training, telecommunication services, etc.  MITI issues manufacturing licences by industrial adjustment under the Promotion of Investment Act 1986 and the Income Tax Act 1967. MITI allows 100% foreign capital contribution in most business sectors excepting the followings that still remain:  - On 27 June 2009, deregulation on foreign capital control was released on the enterprises in financing and insurance sectors, raising the foreign capital ratio from 49% to 70% as regards Investment Bank, Islamic Bank, Insurance Co., and Takaful Insurance. However, foreign capital ratio remains unchanged at 30% on the domestic commercial banks and 20% on single foreign capitals.  - On 30 June 2009, FIC repealed "Guideline on the Acquisition, Merger/Takeover of Properties by Local and Foreign Interests" and FIC was dissolved. However, the capital terms will remain valid as to the existing enterprises on the licences and approvals already issued by the respective competent authorities.	non-manufacturing sectors (NMS), and repeals or deregulates local capital participation requirement and its guideline in NMS.  - It is requested that GOM: authorises 100% foreign capital contribution on non-manufacturing sector, and repeals the requirement for local capital participation in non-manufacturing sector, repeals the Guidelines, and effects further deregulation.	- Foreign Investment Committee Guideline of the Acquisition of Interests - Ministry of Domestic Trade, Cooperative and Consumerism (MDTCO (Guidelines) - Foreign Investment Committee Guideline of the Acquisition of Interests, Mergers and Take-Overs by Local and Foreign Interests (amended) of 1 Januar 2008
			(Actions)  On 26 July 2004, Datuk Mustapha Mohamed, Minister in The Prime Min requirement for the 30% Bumiputera capital ratio in the non-manufacturi state policy.  On 1 December 2004, Ministry of Domestic Trade and Consumer Affairs in Distribution Service Sector", which provides, among others, for the list of floor space in various distribution sectors and the numbers of stores. The limore than 400sq.m and less than 2,000sq.m of floor space), mini-market (convenience store, newspaper shop, general shop, pharmacy of traditional etc.	ng sectors, since this requirement form mplemented "Guideline for Foreign In- prohibited sectors for FFEs' entry, and list expressly prohibits an FFE's entry less than 400sq.m), food store, newly e	ns the most important vestors' Entry into the restrictions on both the into supermarket (havi stablished 24-hour

Category	No Issue	Issue Details	Requests	References
Category	No Issue	Issue Details  - Industrial Master Plan 2006-2020 released in August 20 20-25% by 2010, and 30% by 2020.  - Secretary Effendi of Office of Prime Minister announced On 8 October 2011, Premier Najib Razak announced that Sectors, including the 17-Sub-Service Sectors, such as Presented Engineering Services, Accounting/Taxation Services, Counted Telecommunications, Moreover, in addition to repeal of resulting Hotel/Educational/Tourism Industries, Research & Deventhat would propel the economic growth.  (Improvement)  - On 30 April 2000, the foreign capital equity ratio in the February 1998, and from 49% to 61% in April 1998), on conforeign-funded enterprises will procure funds from overs. As regards the manufacturing sector, GOM improved the On 2 My 2003, GOM published its economy stimulating Up to 70% by foreign capital has been approved excluding in the KLSE Stock Exchange).  - The approval basis of FIC concerning the acquisition of	that the share ownership of Bumiputra in the would deregulate capital restrictions rivate Hospitals, Medical/Dental Specialist arier Services, Legal Services, Technical are restrictions, tax preferential measures wou lopment. Thus, governmental support will domestic communication industry was raise conditions that:1) the ceiling is lowered to deas.  The foregoing restrictions, by authorising the policy and reviewed the Guideline issued being the 30% for Bumiputera (which required).	by Bumiputera - From 18% in 2004 to a 2005 was 21.8%. in stages from 2012 on the 17-Service t Services, Architectural Services, and Vocational Schools, and ld be made in be intensified upon Service Industries sed to 61% (from 30% to 49% in 49% within 5 years, and 2)  IPC functions to a 100% FFEs. by Foreign Investment Committee: rement is applied also to the criteria for
		<ul> <li> The approval basis of FIC concerning the acquisition of the current MR5 million to MR310 million.</li> <li>- GOM has authorized 100% foreign capital ownership to (International Procurement Centre), RDC (Regional Distracquired the R&amp;D Incentives.</li> <li>- In August 2006, Central Bank of Malaysia (BNM) dereging In March 2007, Prime Minister Abdullah Badawi annous in the 6 service sectors (creative industry, education service)</li> </ul>	the enterprises that have acquired the MS tribution Centre), OHQ (Operational Head ulated the restrictions on foreign capital ranced selective discontinuation of the Bumi	C (Multimedia Super Corridor), IPC lquarters) and to those that have atio from 30% to 49% putera Policy capital share restrictions
		services) in order to promote direct investment in the Island On 22 April 2009, Najib Tun Razak, Prime Minister and service industry that authorises 100% foreign capital par cargo road transport, business service, etc. in total of 27 Bumiputera capital contribution.  On 30 June 2009, Najib Tun Razak, Prime Minister and (1) Repealed instantly "FIC's Guideline On The Acquisit	kandar Development Region (IDR), Johor I concurrently Minister of Finance released rticipation in computer related service, soc business sectors. It instantly repealed the concurrently Minister of Finance: ion Of Interests, Mergers And Take-Overs	Baru. I the liberalisation programme of the cial/health service, tourism, private regulations requiring minimum 30%  By Local And Foreign Interests",
		<ul> <li>(2) Repealed Foreign Capital Restrictions concerning cap Bumiputera capital contribution requirement)</li> <li>(3) Exempted FIC's approval on property transactions of</li> <li>(4) Deregulated foreign capital participation for example companies and securities exchange companies.</li> </ul>	less than 20 million Malaysian ringgit.	

Category	No	Issue	Issue Details	Requests	References
			<ul> <li>On 6 January 2010, GOM repealed the capital contribution restriction in investment, provided, however, that, GOM prohibits foreign investment in convenience stores, etc. while it continues to apply the 30% Bumiputera convestment into distribution service sector climbed to 56.1%, marking the investment has been especially active into OHQ, IPC, RDC, etc. that enjoy Super-Corridor of 29% and Manufacturer Related Support Service of 29%.</li> <li>Deregulation on foreign investment has gradually spread in wider busine electric power industries has been gradually deregulated on a project-by-pressure.</li> </ul>	n the 11 business sectors, including superportation rule on hypermark highest sector for foreign investment by tax preferential measures, followed by tax sectors. The 30% cap on the foreign	permarket/mini-market, et. In 2009, foreign direc liberalisation. Foreign oy multimedia-
	(2)	Non-Manufacturin g Business Sectors Closed to Foreign Capital Participation	- Ministry of Domestic Trade, Co-operatives & Consumerism (MDTCC)	<ul> <li>It is requested that GOM:         <ul> <li>authorises 100% foreign capital in enterprises in non-manufacturing sector,</li> <li>repeals the Guideline requiring local capital participation in enterprises in non-manufacturing sector, and</li> <li>deregulates the Guideline further.</li> </ul> </li> </ul>	1 -
	(3)	Exclusion of Tobacco from ISDS provision in Investment Chapter of TPP	- Malaysia and the U.S. proposed exclusion of specified industries (tobacco industry) from the ISDS (Investor-State Dispute Settlement) provision in investment chapter of TPP agreement (reported information). Such exclusionary treatment afforded to a specific product (tobacco) under TPP agreement will likely materially damage international trade and investment promotion intended under TPP. Its impact is broad and substantial, discouraging economic activities of individuals and groups or their investors in the TPP signatory countries. Its impact is broad and substantial.	full account of the issues in the left column and takes step to prevent exclusionary treatment afforded to the specified products under TPP agreement.	

Category	No	Issue	Issue Details	Requests	References
6Reduction and Elimination of Preferential Policies for Foreign Capital	(1)	Unstable Continuation of IDE on Steel	Import duty is 25% on major steel items. Every year, a member firm's subsidiary (MFS) of JBCTIF must file application to Malaysian Investment Development Authority (MIDA) for Import Duty Exemption (IDE), decision of which is without guarantee, being left to the sole discretion of the competent authority. There is, however, no assurance that IDE is granted on each application. Should IDE be lifted from the steel import, acquisition of No-Objection Letter (NOL) from the local steel manufacturer becomes de-facto impossible. If discontinued, it will mean a great blow to the manufacturers locally manufacturing products from steel imported from Japan.In December 2014, GOM announced preliminary determination to impose the safeguard tariff (SGT) of 23.95%. (It possible that acquisition of NOL becomes no longer valid for obtaining the SGT exemption). MFS is requesting exclusion from imposition of the safeguard measures.		
	(2)	Further Repletion of Benefits on R&D	- A member firm's subsidiary (MFS) has developed R&D operation in an existing manufacturing company. Nevertheless, GOM requires submission of a vast amount of materials on MFS's request for grant of double tax amount deduction. In the end MFS had to abandon its application.	- It is requested that GOM considers grant of incentives, which are both substantial and easy to obtain for R&D operation developed inside the existing manufacturing company.	
9Restrictive Export/Import Trade, Duty, and Customs Clearance		Raise of Import Duty	<ul> <li>On 15 March 2002, GOM raised tariff on hot-rolled steel, cold-rolled steel, galvanised sheet iron, and welded steel tube to protect the domestic industry.</li> <li>On 1 August 2009, MITI released the review of its steel industry policy under which GOM will reduce in stages or exempt import duty on steel products: <ol> <li>Reduction of import duty on steel bar to 10% by 1 August 2009, and 5% by 1 January 2010,</li> <li>Reduction of import duty on steel sheet to 25% by 1 August 2009 and 0-10% by 1 January 2018,</li> <li>Exemption of import tariffs in so far as they are used as raw materials for final export products, or if they are not locally manufactured or used as raw materials for final products on which zero duty is imposed.</li> </ol> </li></ul>		
			(Improvement)  On 19 August 2009, MITI released the new steel industry policy (NSIP). Note among others, staged reduction in import tariffs on steel products, shift to implementing procedure for the compulsory standard, avoidance of delays procedure, and the method to avoid additional surcharge.	manufacturing licence with less requ	irements, simplified

Category	No Issue	Issue Details	Requests	References
	(2) Repealed Application Sector Utility-Based Import Duty	- By the steel industrial policy review of 1 August 2009, GOM repealed import quota scheme and sector utility-based import duty exemption quota. Since then GOM has been granting import duty exemption only on products not capable of domestic production.	- It is requested that GOM resumes Import Duty Exemption Scheme.	
	Exemption Quota	On 19 October 2011, Ministry of International Trade and Industry (MITI) proposed reduction of import tariff on steel products (25% => 15%) and repeal of tax exemption under the MIDA scheme to Malaysian iron and steel industry federation (MISIF). MISIF expressed its opposition to the proposal.  On 9 December 2011, Japanese Chamber of Trade & Industry, Malaysia (JACTIM) likewise desptached its written opposition opinion to MITI, stating that MITI's repeal of tax exemption scheme is directly inductive to the debilitated competitive edge of the Malaysian industries.  On 22 January 2013, MITI announced repeal of tax exemption on hot-rolled steel plates corresponding to the 18-industrial standards, beginning 1 February 2013.	irons out the procedures, resumes tax exemption system, and elucidates the basis of tax exemption.	
	(3) Nebulous Judgement Basis of Import Duty Exemption	The nebulous judgement basis on "domestic manufacture feasibility" of Malaysian Investment Development Authority (MIDA) serves as barrier/blockade for stable products supply. More precisely, reduction in quantity applied, postponement for issuance of duty exemption, approval or non-approval varies by importer, etc. In addition, no consideration is paid to the local manufacturers' supply capacity, users' evaluation, comment, etc. (Actions)  - In May 2014 GOM implemented "2013 Import Duty Exemption Order" an procedures on machinery, equipment, spare parts, consumable supplies, e Enterprises subject to these orders are manufacturers, plus those in hotel	nd "Sales Tax Exemption Order", strea	
	(4) Vexatiously Complex and Delayed Import Duty Exemption Procedures	- Since inaugurating the local steel mill in Malaysia in December 2006, it has taken a long time for an MFS to obtain the quota on import duty exemption for electrogalvanised (EG) steel sheet.  The ambiguity of the term, "capable of domestic production", which forms the basis for determining tax exemption, serves as barriers and hindrances against the stable product supply. More precisely, GOM granted tax exemption by reduction in quantity in one case, and in another case GOM took time before determining its approval, and in third case, yes or no was determined individually by each importer. GOM's decisions reflect neither the supply capacity nor users' the evaluation/opinions.	<ul> <li>It is requested that GOI:</li> <li> smoothen the procedures,.</li> <li> reopens the tax exemption scheme and</li> <li> makes transparent the basis of tax exemption.</li> </ul>	

Category	No Issue	Issue Details	Requests	References
	(5) Nebulous Exemption Scheme un Japan-Ma EPA	(Actions)  The customs clearance time differs by each custom clearance. However, a considerable reduction has be Second Link (for cargoes transported from Singapore - Effective 1 June 2004, GOM implements Customs clearance procedure. Under the program, the Customs and are given two weeks to complete the - At the 2nd Subcommittee Meeting on Business En procedure for electrically galvanized steel sheet on electrically galvanized steel sheet on electrically galvanized steel sheet began its operation discussion with GOJ on the tax exempted quota issection - On 1 January 2009, MITI announced implementate the online filing of application for cost analysis (ACCA and CO forms submitted to MITI Kuala Lumpus - Unlike MIDA's tax exemption scheme (TES), the tax exemption on raw materials destined to the 8-user and the control of the substituted to t	a. In the majority of cases, as of 2004, it averaged been achieved at Kuala Lumpur International Air ore overland), averaging 1-12 hours.  Golden Clients Pilot Program (CGC) on designations and the designated enterprises are connected goods in their own premises without submoustoms clearance formalities.  vironment of Japan-Malaysia EPA, GOJ request which quota for tax exemption is becoming difficion at its new plant. GOM responded that it would be sue.  ion of "Electronic Preferential Certificate of Origion of "Electronic Preferential Certificate of Origion (CO). The control of the c	d 1-3 days generally for customs irport (KLIA) and Johor Causeway & ated enterprises, to expedite customs ed online, and the designated mitting import declaration to the ted GOM to improve the import cult to procure, as the local steel mill fuld provide for a forum to hold continue gin (e-PCO)". This e-PCO is addressed his e-PCO will be first implemented or ates will be later announced.  DJ and GOM ssible detailed
	(6) Dilly-dalli Malaysia-	unable to benefit from the TES.  It is reported that TES is due for incorporation into Decree by the end of 2012. However, it appears the preparing the Amended Tariff Decree.  - Customs duty burdens upon the Malaysian export	o Amended Tariff ore has been a delay in industries due to - It is requested that GO	· · · · · · · · · · · · · · · · · · ·
	Negotiation (7) Disappear Generalise System of Preference	ance of - EU discontinued its GSP on audio products from Model   January 2013). Member firm is concerned about the competitive edge of the Malaysian products destined	ne debilitated Malaysia-EU FTA as so ed to EU, compared to possible.	
	(8) Import Lic (I/L) Scher		(alloy steel). I/L system.	M repeals the

Category	No Issue	Issue Details	Requests	References
		- On 2 April 1999, GOM implemented the import license (I/L) system on hot		
		and cold-rolled steel. GOM requires the Local Mill's "approved		
		permission" for steel production-hot-rolled steel to grasp the local mill		
		operation, and cold-rolled steel, the market trend.		
		- Since 15 June 2012, HS7225 flat-rolled products of other alloy steel wide		
		width have become the target goods requiring I/L.		
		- On 1 March 2013, Customs Order 2012 exempted the above-mentioned		
		products (flat-rolled products of other alloy steel wide width (HS7225))		
		from the target goods requiring I/L.		
		(Actions)		
		- On 5 July 2005, former Prime Minister Mahathir recommended strict im	plementation of the AP syste	em, by pointing out the illicit
		declaration of the number of AP's issued and the import price, as regards	issuance of I/L on automotiv	ve vehicles. NAP announced in
		October 2005 incorporates a provision that prohibits issuance of AP to new	w brands.	
		- In March 2002, the Malaysian government introduced a measure to prote	ect its own steel industry by	increasing tariff rates, etc. in
		retaliation against the U.S. policy to protect its steel industry. However, a	uto vehicles, electric and ele	ectronic products, FZ, LMW, and
		CEPT rates are excluded from the scope of this measure. Antidumping pr	oceeding against import of s	teel products and invocation of
		safeguard measures on steel products are also being considered.		
		- In November 2008, GOM repealed I/L (AP) over 54 items of steel products	s and repeals tariffs on 57 it	ems of steel products.
		- Since November 2008, GOM has compelled compliance inspection under t	he Malaysian Standards (M	S Standards) on 57 items of impor
		steel products, requiring submission of Certificate of Approval (COA) upon	n customs clearance, the sar	ne as the domestic enterprises.
		On 13 June 2012, MITI announced the compulsory acquisition of licence of	on import of 8-items of Steel	Alloy (HS7225) for the purpose $\alpha$
		curtailing the increasing import of sub-standard products and of securing	the safety in quality. This r	equirement entered into force on
		June 2012. (Customs Order No.2/2012 (amended) Import Embargo)		
		- On 22 January 2013, Ministry of International Trade and Industry (MITI		ů i
		restrictively only to the imported goods destined to the domestic sales and	l consumption on the 18-iter	ns of Hot Rolled Steel Sheet, whi
		have become domestically procurable.		
		On 25 June 2014, Ministry of Finance, Malaysia expanded the scope of the		= · · · · · · · · · · · · · · · · · · ·
		3-items under steel and steel products (HS72 and 73), namely, angles, sha		), structures and parts of structu
		(HS 7308), and roof/cladding/ceiling panel or ceiling strips, et al (HS 7326	.90.500)	
		Customs Prohibition of Imports Order (P.U.(A) 172) [in Malay and Engl		
		(http://www.federalgazette.agc.gov.my/outputp/pua_20140625_PUA%20	0172-Perintah%20Kastam%	20(Larangan%20Mengenai%20In
		rt)%20(Pindaan)%20(No%202)%202014-%20pinda%202.pdf)		
		(Improvement)		
		- In May 2000, the product list requiring import license has been amended		nt for import license from Electric
		Power Supply Bureau on certain items classified under Chapter 85 of the		
		- In January 2008, MITI repealed "Approved Permit" on imports of 26items	s of construction machinery.	

Category	No I	ssue	Issue Details	Requests	References
			<ul> <li>In May 2008, MITI repealed "Approved Permit" and import tariff on imp (HS7207.11.900, HS7207.12.900, HS7207.19.900, HS7207.20.900, and HS on steel.</li> <li>In June 2008, MITI repealed "Approved Permit" on imports of 13 items of such as discs and tapes.</li> <li>Effective 1 August 2009, MITI: <ol> <li>no longer requires import licence for steel plate, while it continues to and data collection,</li> <li>has repealed the import control based on the procurement rate of loca hot-rolled, cold-rolled, and electric galvanised (EG) steel plate.</li> <li>On 1 March 2013, Customs Order 2012 exempted the above-mentioned p (HS7225)) from the target goods requiring I/L.</li> </ol> </li> </ul>	S7207.20.990). MITI also completely referenced and playback device, sound require steel import licence (CAP) for all materials and import materials conditions.	epealed the maximum price I and other recording media the purpose of monitoring terning the import of
		Safeguard Measures	<ul> <li>On 1 May 2011, upon request of Megasteel Sdn Bhd, MITI initiated investigation on safeguard measures based on the alleged causal relationship between the rapid increase of hot-rolled steel plate import and the material injury to the domestic industries.</li> <li>On 22 August 2011, MITI terminated the safeguard measures investigation with negative finding. MITI found such import did not threaten the domestic industry, although the import volume increased by 35% during January to September 2010.</li> </ul>		
			(Actions)  On 16 August 2012, the Malaysian Safeguards (Amendment) Act 2012 en Act empowers Government of Malaysia (GOM) to conduct the safeguard is specified country (ies) pursuant to the agreed terms under the trade agreed Furthermore, by amended Article 28 of the same Act, GOM is empowered and quantitative restrictions against all imported products.  (http://www.federalgazette.agc.gov.my/outputaktap/20120816 1439 BL Action In August 2014, Ministry of International Trade and Industry, in response domestic steel manufacturer, initiated safeguard investigation on steel at (Improvement)  On 22 August 2011, MITI terminated investigation with the negative injuganuary through September 2010, such import did not amount to the threfore On 8 January 2016, Malaysian international trade and industry made not hot-rolled coil. (This investigation was terminated.)	investigation and to impose Safeguard ement. It to apply the affirmative measures by 1439%20BL.pdf) See to the Safeguard Petition from Ji Kand thick plate products.  The products of the domestic industries.	I Measures against a imposing safeguard tax ang Dimensi Sdn Bhd, ancreased by 35% during

	Category	No	Issue	Issue Details	Requests	References
12	Exchange Controls		Rapid Exchange Rate Fluctuations	- A member firm in direct trade with its local subsidiary in Malaysia (MFS) gains some exchange profit from lower yen that enables MFS's resale at special price level. Nevertheless, the bulk of MFS sales are made with thin profit so that should the transactions continue at higher yen, MFS will easily turn into deficits.	- It is requested that GOM endeavours to keep the exchange rate fluctuations within a few percents in 6-months.	
14	Taxation Systems		Introduction of Goods and Services Tax	- Beginning 1 April 2015, GOM introduces Goods and Services Tax corresponding to VAT at 6% tax rate. GOM intends to work with GST on a full-fledged basis in order to reduce the budgetary deficits and expand the tax base. (Goods and services taxes have been repealed and replaced by GST).  - With the introduction of Goods and Service Tax (GST), MFS filed	- It is requested that RMC returns	- GST Act
				application for Approved Trader Scheme (ATS), and made other enquires to Royal Malaysian Customs (RMC), however, without receiving any response from RMC to date. MFS remains unable to take any requisite preparation.  There remains a possibility for the GST levy in a transaction where movements of goods are made within Malaysia, while invoice goes through Singapore. It is unclear, if exemption rule exists to cope with such a situation.	prompt response to MFS's application.  - It is requested that GOJ negotiate with GOM, should there be no exemption rule.	
				- Corporate income tax will be reduced along with introduction of GST due in April 2015.	- It is requested that GOM expands the depth of reduction in corporate income tax with the introduction of GST.	
				(Actions)  On 16 December 2009, MOF submitted the Bill for Goods and Services Tax House of Representative (Dewan Rakyat), This is the second attempt of Grintroduction of GST. The new Bill proposes GST rate of 4%, excluding the alleviate the tax burden upon the people in the low-income brackets. GST (SST). Current SST rates comprises of 10% of sales tax, and 5% of service 2010. GOM envisages it takes 18-months for all concerned to complete the the middle of 2011.  At the hearing for formulating the 2014 proposed national budget, Japane reduction in corporate income tax, all the more so, if the goods and service Secondly, upgrading and expanding of investment incentive measures. Remeasures to Japanese affiliated enterprises that frequently make reinvest instead of establishing a new corporation.  By 2014 Budget, GOM publicly disclosed the GST levy at 6% tax rate, beg	OM after the aborted Bill of 2006 to so basic essential goods (agricultural protaxation system will replace the on-gotax. The second and third readings of expreparation, targeting full implement esse Chamber of Trade & Industry, Males tax (GST), now under GOM's review quest was made for GOM to grant inverted into existing operations for R&I	abmit the Bill for oduce, basic foods, etc.) to bing sales and service tax GST are due in March tation of the new GST in aysia (JACTIM) requested is to come into effect.

Category	No I	ssue	Issue Details	Requests	References
			<ul> <li>Ministry of Finance promulgated excise duties [Exemption] (Amendment) cars procured by the Federal / State Governments. Regulation P.U. (A) 22: (<a href="http://www.federalgazette.agc.gov.my/outputp/pua-20140806-P.U.%20(A)daan)%202014.pdf">http://www.federalgazette.agc.gov.my/outputp/pua-20140806-P.U.%20(A)daan)%202014.pdf</a>)</li> <li>In April 2014, Customs Department moved up by large margin the impler from the initial target of January 2016 to 1 June 2015.</li> </ul>	5/2014 [in Malay and English] %20225-perintah%20duti%20eksais%	20(pengecualian)%20(pir
	I F	Nebulous Implementing Regulation of Tax Laws	- While increasing numbers of foreign funded enterprises face expiry dates for the pioneer status (PS), investment tax allowance (ITA) and reinvestment allowance (RA), cases of denials are reported in the taxation investigations involving transfer price taxation system, ITA, RA, etc., all decided upon the sole discretion of investigators without clear substantive rules given in writing by public notification, etc.	opportunities for exchange of	- General Tax Laws
			(Actions)  On 22 August 2014, Parliament of Malaysia enacted "Promotion of Invest for determining the period for tax deductions on investment must be filed Minister's approval or its extension date.  Promotion of Investments (Amendment) Act 2014 [in English]  (http://www.federalgazette.agc.gov.my/outputaktap/20140822 1468 BI	within twenty-four months from the d	-
	F	Nebulous Transfer Price Taxation System Investigation			
	i J	Levy of Withholding Tax n Violation of Japan-Malaysia Fax Treaty	- Japan-Malaysia Tax Treaty (JMTT) provides: "The profits of an enterprise of a Contracting State shall be taxable only in that Contracting State unless the enterprise carries on business in the other Contracting State through a Permanent Establishment situated therein." However, there remains a possibility that GOM levies withholding tax upon the service a member firm's subsidiary (MFS) receives from member firm (its Japan head office).	- It is requested that GOM:  honours its undertaking with GOJ under JMTT by giving its precedence over the Malaysian domestic laws including Corporate Income Tax Law, and promulgates in the form of decree or otherwise that no Malaysian withholding tax payment obligation accrues upon the services rendered by an enterprise without a permanent establishment situated in Malaysia.	- Malaysian Income Tax Act Article 109(B)

Category	No	Issue	Issue Details	Requests	References
	(5)	Nebulous Application Procedures for Petroleum (Income Tax) Act and Goods and Services Tax	While GOM promulgated new incentives on petroleum (Income Tax), the subject goods and the application method remain nebulous. Through an industrial body, request has been filed to the Taxation Authority to provide a clear-cut data and information. It has been decided to introduce from 2015, consumption tax, in lieu of the going goods and services tax.  Taxation Authority has issued a guideline on consumer tax for the oil and gas upstream industries. However, the procedures for filing tax return include many ambiguous points.		- Petroleum (Income Tax) Act and Goods and Services Tax
	(6)	The Risk of Double Taxation under TPTS	- Especially under the Transfer Price Taxation System (TPTS), a member firm faces the risk of double taxation as a group, as the rules on TPTS vary to and fro by countries.	- It is requested that GOM/GOJ work toward overhauls of the world standard TPTS Guidelines and the relative legislation.	
	(7)	Payment Work made Complex from Introduction of GST at different Tax Rates	Decision was made to introduce Goods and Service Tax (GST at 6% Tax Rate) from April 2015, Malaysia, Myanmar and Brunei alone being left without introduction of GST in the ASEAN Signatories. While no material impact is envisaged on MFS's P/L, payment work will be made complex due to differences in tax rates by commodity.	- It is requested that GOM set GST tax rate not as cumbersome as possible for considering MFN's operation work such as tax payment.	- Home Page of Royal  Malaysian Customs  Department: http://gst.customs.gov.m y/en/Pages/default.aspx
15 Price Controls	(1)	Abrupt Hike in Electricity Bill by Large Margin	- GOM raised electricity charge by 15% (excepting Sarawak State) from 1  January 2014, after two and half a year break since June 2011. Average  16.85% raise applies in Peninsula Malaysia for both commercial and industrial use. The hike has been prompted by reduction of subsidy to power generating operations. Minister Johnity Ongkili, KeTTHA estimates reduction of subsidy in the amount of RM4 Billion (about 128 billion Yen) per annum by this hike in electricity charge.	- It is requested that GOM abolishes restrictions on entry into power supply industries Relative to tax incentive on investment into energy saving. eco-tax (reduction) was terminated in November 2013. In the face of power charge hike, it is requested that GOM takes steps to consider provision of incentive that facilitates each factory's investment into energy saving.	- Electricity Supply Act - Notification promulgated by Ministry of Energy, Green Technology and Water

Category	No	Issue	Issue Details	Requests	References
	(2)	Price Hike of Gasoline	In October 2014, the rapid hike in general petroleum price for motor vehicles from MYR2.1 to 2.3 has pushed up the pressure of cost increase. In addition, GOM released "Malaysia's fuel subsidy reform (Draft) by Income", which indicates further cost increase, without, however, clear policy announcement (the scope of application, timing, etc.) and has been postponed indefinitely.  => It has given rise to much confusion.	- It is requested that GOM clarifies the application standard and timing on application of subsidy.	
			(Actions) - In order to reduce budgetary deficits, GOM raised prices on both unleaded by 20 sen per litre on RON95 (octane rating 95) and diesel. In addition, Ministry of Finance, on 8 January 2014, raised by 5 sen RON price to RM2.1 per litre by grant of subsidy.	-	o .
	(3)	Change of Petrol/Diesel Prices into Internationally Linked Scheme	- Beginning 1 December 2014, GOM has changed the retail price linked to the international prices for regular petrol "RON95" and diesel fuel. This change has terminated the government's fuel subsidy scheme. The benefit to consumers will be substantial, should the low level on crude oil price continues, it is expected that fall on petrol prices can be expected.		
16Employment	(1)	Wage Hike by Large Margin caused by Introduction of the Minimum Wage	- Under National Wages Consultative Council Act, "the Minimum Wage Order" is due for enforcement from 1 January 2013. The minimum wages are RM900 in the Peninsula Region, RM800 Sabah, Sarawak States and Federal Territory of Labuan. Impacted by this Order, enterprises drag their feet about new employment.		- Minimum Wage Law (enforced on 1 January 2013)
		System	- The hike in minimum wage (especially on Foreign Workers): MR600 => MR900.	- It is requested that GOM controls wage increase as GOM's action can debilitate the international competitive edge of the Malaysian industries.	
			- The introduction of minimum wage scheme (MWS) since January 2014 has resulted in labour cost increase mainly for workers in the production site. It is said review of MWS takes place in every two years. Future increase in labour cost is a matter of serious concern.  - It looks like the minimum wage shortly established will be quite substantial in amount (700-1,200KRM/Month). The problem of minimum	<ul> <li>It is requested that GOM holds down and avoids the rapid radical labour cost increase.</li> <li>It is requested that GOM:         <ul> <li>establishes minimum wage not</li> </ul> </li> </ul>	
			wage is the nebulous definition of the basic salary. Depending on the definition of the term, it could mean the wage hike of 30-40% and bears heavily upon business operation. In the industrial world, review takes	across the board statewide/lines of work, but individually by regions/lines of work,	

Category	No Issue	Issue Details	Requests	References
Category	No Issue	place now on various allowances that can be framed into the minimum wage, and the possibility of requesting postponement of implementation. > Across all Malaysia about 400 enterprises (of which 40 are Japanese affiliates) obtained the postponement permission. On the other hand, GOM is considering making workers responsible for surcharge, etc. for which employers have been responsible, to account for the increased burden upon employers.  => January 2013 Update: Since January 2013, minimum wages (amendment) order 2013 has been in force. Minimum wages are: Peninsula: RM900, Sabah/Sarawak: RM800. Incorporation of various allowances into the minimum wage, as to application for postponement of implementation, responsive action has been taken in coloration with regional headquarters enterprises. In addition, minimum wage legislation applies also to foreign workers, heavily burdening enterprises that have foreign workers on the payroll. GOM, in response to the enterprises' request, debates over whether to hold foreign workers responsible for levy payment (foreign workers' employers' defrayment). There remain risks for sabotage, etc., should the workers	foregoes establishing minimum wage or establishes fitting the actual state of affairs.	References
			- It is requested that GOM:  takes a good grasp of the status o life of workers in low-income bracket, and takes a careful step over the	<u>f</u>
		(Actions)	debated issue.	
	<ul> <li>On 6 July 2009, Dr. S. Subramaniam, Human Resources Minister made it clear that he was contemplating introduction of the wage system in 4-sectors, textiles, electronics, hospitality service, and security guard.</li> <li>On 16 July 2012, The Minimum Wage Order 2012 was gazetted. This Order comes into operation on 1 January 2013 in relation employer who employes more than five employees on more, and an employer who carries out a professional activity classified under Malaysia Standard Classification of Occupations (MASCO). The minimum wages are RM900 (RM4.33 per hour) in Peninsular and RM800 (RM3.85 per hour) in Sabah/ Sarawak and the Federal Territory of Labuan. (Governing Law: The National Wages Consultative Council Act 2011 [Act 732])</li> <li>(http://www.federalgazette.agc.gov.my/outputp/pua_20120716_P%20U%20%28A%29%20214-%20Perintah%20gaji%20minimum.</li> <li>Since 1 January 2014, Minimum Wages Order 2012 has been implemented in full.</li> </ul>			v 2013 in relation to an vity classified under the r) in Peninsular Malaysia National Wages

Category	No	Issue	Issue Details	Requests	References
			- On 23 October 2015, Malaysian legal minimum wage revision was announ	nced for the first time: Malay Peninsul	a from the current MR90
			to MR1,000 (about USD235), in east Malaysia from MR800 TO MR920 (al	oout USD216).	
			On 2nd May 2016, Ministry of Human Resources announced the minimum	n wage hike from the current MR900	to MR1000. the wage hik
			rate in Malaysian Peninsula comes to 11.1%.		
	(2)	The Restricted	- In the upstream petroleum industries, GOM severely controls the number	It is requested that state owned	- The Model Production
		Number and Job	of expatriates and their positions.	company Petronas:	Sharing Contract (PSC
		Positions of	Therefore, it might be necessary for MFSs to deploy local staffs for	understands the problems	
		Expatriates	positions beyond the level of their technical skills and competency.	described in the left column, and	
				deregulates the restrictions.	
	(3)	Delayed Issuance	Immigration Department of Malaysia (IDM) has introduced the statewide	It is requested that IDM improves	
		Procedures of	new system on issuance of work permit. To this date since its	the system operation to allow a	
		Expatriates' Work	introduction, due to the frequent system troubles one after another, work	reasonably speedy issuance of work	
		<u>Permit</u>	permit issuance has delayed frequently. Expatriates without work permit	permit (particularly at the Peninsula	1
			are treated just the same as tourists, being unable to open bank account,	side of the immigration bureau).	
			etc., severely affecting expatriates' effort to settle down in the new		
			environment.		
	(4)	Intensified	- GOM has tightened foreign workers employment control and employment	- It is requested that GOM:	
		Foreign Workers'	of foreign workers has become more and more difficult. On the other	fosters Malaysian human	
		Employment	hand, employees' retention rate remains low, even after introduction of	resources to secure workforce, and	
		Control, delaying	minimum wage control, a set of affairs continue, whereby employers have	deregulates foreign workers	
		Licence Issuance	no alternative but to rely upon foreign workers for the sake of ensuring	<u>employment rules.</u>	
		<u>Procedures</u>	stable business operation. Fostering of Malaysian human resources to		
			secure workforce and deregulated foreign workers employment rules are		
			both necessary.		
			GOM continues to exercise its control on foreign (direct) workers'	- It is requested that GOM:	
			employment, and so does difficulty continue to employ foreign workers	clarifies the standard and	
			and to obtain the corresponding permits. GOM also continues its efforts to	1	1
			attract entry of FFEs into Malaysia with the likely further aggravation of		
			workforce shortage. Deregulation of foreign workers' control is necessary.	in particular, improves	
			In June 2011, GOM announced amnesty programme that legalises	government employees' response.	
			illegal foreign workers staying in Malaysia, said to be a little short of		
			<u>2-million people.</u>		
			Foreign workers' new employment was frozen during "the legalisation		
			procedures period" (which delayed, by large margin, from the original		
			15 September 2011 to 10 April 2012, the date finally determined.) The		
			workforce shortage surfaced, mainly in manufacturing and construction		

Category	No	Issue	Issue Details	Requests	References
			sectors, due to the freeze on new employment. On 10 April 2012, along with the cut off of the legalization programme, the freeze was removed on the new employment  -> In April 2012, while the freeze on new employment was removed, there continued numerous cases, where it took a long time for approval of new foreign workers, or approval was unobtainable for the sufficient number of new employees.  =>Renewal in June 2013: While problems were more or less resolved in urban areas on employment of foreign workers, in local areas, it continues to take a long time for foreign workers licence acquisition, or otherwise the numbers approved were less than the numbers requested.  =>In January 2014: PMAM, PMMA (local powerful employment agencies) reported completion of improvement, while PASMY, PSNM reported improvements, they expressed their wish for continuation of smooth		
			procedures.		
			(Actions)		
			- On 11 March 2016, by cabinet decision, new employment of foreign worke	rs except for maids was suspended an	<u>d enforced.</u>
		Extension of the Retiring Age	- "Minimum Retirement Age Act 2012", providing that "the Minimum Retirement Age of an employee shall be upon the employee attaining the age of sixty-years" in private enterprises, is due for enforcement from 1 July 2013. While GOM's intention is to improve employers' treatment of their workers, some voices the need for considering the impact upon the business management in its implementation at the time of the severest world economy. Moreover, others are afraid that the moratorium period is too short, so that it will dilute the competitive edge of the domestic industries.		- Labour Act
	(6)	·	- In the case where an employee in a private sector gets transferred to government institutions, various inconveniences result from the excessively short period allowed for transfer of duties. (Order received upon adoption decision required the applicant's showing up at office from next week).	- It is requested that government institutions: make it compulsory to allow minimum one-month from the adoption decision when accepting transferred staff from private enterprises, and make it possible for the private enterprises to arrange for successors and transfer of duties.	

Category	No	Issue	Issue Details	Requests	References
17Implementation of Intellectual Property Rights ("IPRs")	(1)	Shortage of the Period for Request of Modified Substantive Examination	The deadline for request of Modified Substantive Examination Scheme (MSES) is 4-years in principle from the filing date of patent application (FDPA), extendable up to 5-years from FDPA by requesting extension.  Therefore, in most cases, it requires filing of request for extension of the application period, in order to allow for the period up to the point of registration in the U.S., Japan, etc.	- It is requested that GOM amends the Act so that the deadline of filing request for examination under MSES is 5-years (or more) from FDPA.	- Patent Regulation, Articles 27(1), 27A(1) & 27B(2)
	(2)	Absence of Board of Patent Appeals and Interferences (BPAI) at Intellectual Property Corporation of Malaysia (PHIM)	- Intellectual Property Corporation of Malaysia (PHIM, or later called MyIPO) has no scheme for seeking judgement on invalidation of patent.  Board of Patent Appeals and Interferences (BPAI). To seek patent invalidation, the claimant must bring the case to the court naming the patent holder as defendant.	- It is requested that MyIPO establishes the scheme for patent invalidity examination.	- Patent Act, Article 56
	(3)	Insufficient Application Points for Divisional Patent Application	As regards Division of Patent Application (DPA), it is prescribed that DPA may be filed within 3-months of the mailing date of the examiner's report on violation of unity of invention, or at claimant's own initiative.  Therefore, it is impossible to divide the patent at the time of refusal examination or patent examination. It cuts down the opportunity for the applicant's acquisition of the patent in the particular claims as desired by the applicant.	It is requested that MyIPO takes steps to amend the Act so that DPA may be filed upon the examiner's negative determination of the examination.	- Malaysia Patents Act Article 30(1)(2)(3)(5) - Patents Regulations Article 19A
	(4)	Fuzzy Legislative Provisions on Obligation to File Applications in the First Country	In emerging countries where growing needs for local development prevail, numerous countries continue to retain the legislative provisions on "obligation to file applications in the first country (OFAFC)", however, without a clear-cut definition. It makes it difficult to protect IPRs effectively. Today when the R&D activities encompassing multiple countries are indispensable, the risk of infringement under OFAFC in plural countries is a matter of concern.	- It is requested that MyIPO takes  steps to: deregulates or repeals OFAFC or provides its clear-cut legislative provisions, or promotes deregulation for application of OFAFC requirements upon cross border R&D activity by agreements among plural countries, etc.	
19Industrial Standards, Approval of Safety Standards	(1)	Complex and Delayed Evaluation Procedures for Compatibility Certification	On 13 October 2009, the COA requirement was resumed with the reduction in the subject products from 627 to 187-items, exempting LMW and FIZ of less than 500 kgs from the COA acquisition requirement. Also exempted are special steel products destined to manufacturers and service centers of 5-industries (car, electric/electronic appliances, aeronautics/space, oil/gas, shipping/ship building.) In addition, by filing	- It is requested that GOM: repeals COA-R scheme, if not clarifies the procedures (including the exemption system), and simplifies the procedures.	- CIDB Certificate of Approval Requirement - Custom Order 2012 (or Prohibition of Imports)

Category	No	Issue	Issue Details	Requests	References
			application, individual products could be exempted case by case at the		
			SIRIM's discretion.		
			As it stands, excluding the exempted items mentioned above, under the		
			going COA inspection, sampling is necessary per shipment, per size for		
			inspection, regardless of if the products are from the same factory, using		
			the same steel materials and specifications. Because of this requirement		
			exporters must cope with excessive inspection cost and clerical workload		
			Moreover, SIRIM's COA duplicates the MIL inspection items in many		
			respects. Rather than serving for elimination of poor quality materials, i	t	
			causes delay in import and complexity in procedural issues. The parties is	n	
			concern look forward to its early abolition and simplification.		
			(Actions)		
			Since 15 November 2008, Certificate issued by SIRIM Berhad (Malaysia	Standard Industrial Research) has	been made a requisite
			requirement. Inspection of officer takes place at bonded warehouse or cu	stoms warehouse, and the landed ca	argoes must be moved in and
			out of the warehouse at cost, including the demurrage that arises if the	goods are held in the warehouse for	more than 3-days. Inspectio
			fees and certificate issuance fees are also incurred.		
			On 1 August 2009, the scope of products subject to MCI has been expand	ed to 627 items, including steel she	et. Import procedure has bee
			made complex, while additional costs are incurred, affecting distribution		
			On 13 August 2009, SIRIM had to suspend temporarily its COA Inspecti	on due to the clutter of imports (wh	ich lasted until 12 October
			2009).		
			On 13 October 2009, GOM resurrected the certificate of approval require	ement (COA-R) by reducing the iten	ns of iron and steel products
			(ISPs) subject to the COA-R from 627 items to 187 items, while exempting	ng COA-R on LMW, FIZ and steel pl	ate of less than 500 kgs.
			Furthermore, GOM has exempted COA-R as regards Manufacturers and	the Steel Service Centre for the IS	Ps destined to the 5-Industr
			Sectors (Car, Electric and electronics, aerospace, Oil/gas, Shipping and S	hip building). In addition, SIRIUM	may at its discretion grant
			exemption from COA-R based upon individual application.		
			As it now stands, SIRIM compels the COA Inspection on each shipment,	requiring sampling for each size of	the products, even if the
			products are manufactured in the same plant, of the same steel type and	the same specifications, with the ex	cception of the exempted iter
			mentioned above, Manufacturers must absorb the costs for exorbitant in	spection fees, and the heavy clerical	l work. Moreover, numerous
			test items under SIRIM's Compatibility Inspection dovetail the MIL-STI		
			prevention of poor quality products other than delaying and complicating		
			order.	<i>y</i>	
			On 22 January 2013, Ministry of Internal Trade and Industry (MITI) an	nounced repeal of Temporary COA	TCOA) for COA (certificate
			approval) Ruling, which is necessary upon import of steel products, the n		
			advantage of TCOA for unjustifiable purposes. More stringent COA empl		=
			be a cause for concern over the import procedures, which may get even n		products, w
			are a sense ser contest of the import procedures, which may got even in	P	

Category	No	Issue	Issue Details	Requests	References
	(2)	COA Procedures Made More Stringent	<ul> <li>Since 21 February 2013, SIRIM has made COA Scheme more stringent (making COA acquisition compulsory upon import over 144-items.</li> <li>Temporary certificate of approval (TCOA) was abolished (however, with a grace period of 6-months).</li> <li>As to special products destined to the 5-specific purposes, comprehensive package application is available once a year across-the-board.</li> <li>Changed COA application process: 1. Long-term (valid for 1-year after product certification test by foreign certification body (CB) or SIRIM or 2. Short-term (full type test by local or foreign CB validity determined each time).</li> <li>Procedures have been made more stringent, including sampling inspection at the loading port, SIRIM visit to factories, etc. For short term, sampling scheme is available at unloading port for small-scale importers.Implemented from 22 August 2013.</li> <li>On 31 December 2012, SIRIM announced 141-items of the products that become subject to the COA requirements, beginning 1 March 2013.</li> <li>(Actions)</li> <li>In August 2014, Ministry of International Trade and Industry (MITI) added</li> </ul>		, etc. to the list of products
22Environmental Pollution and Waste Disposal	(1)	Aggravated Haze Damage from Forest Burning	subject to mandatory standard. To get these products cleared through the  - Smoke damage called "Haze" has gotten serious. Smokes from large-scale forest burning in June-July in Sumatra, Indonesia carried by monsoon have reached Malaysia. It has developed into gigantic social, environmental problems. In some cases, smoke damage originated also from the domestic Malaysia area.	<u> </u>	
23Inefficient Administrative Procedures, Regimes and Practices	(1)	Complex/Delayed Administrative Procedures for Licences and Approvals	- In the procedures concerning land registration, acquisition of construction licence, and business licence, numerous departments are involved, each taking several months, MFS is unable to proceed as planned.	- It is requested that GOM: delegates more power at one-stop-centre, expedites procedures, etc.	
25Government Procurement	(1)	Expulsion of Foreign Capital from Government Tender	- Enterprises majority owned by foreign capital are closed out from bidding for governmental procurement, as GOM by tradition restricts its procurement only from Bumiputera enterprises (Malaysian enterprises operated by Bumiputera Malaysians). Because of this, MFS makes sales through Bumiputera enterprises, with accompanying difficulties, such as slow payment, etc.	- It is requested that GOM allows FFEs to sell goods to ministries and agencies.	- Government procurement from Bumiputera enterprises is a long- standing convention.

Category	y No	Issue	Issue Details	Requests	References		
			<ul> <li>(Actions)</li> <li>Malaysia is not a signatory to the WTO Agreement on Government Procurement.</li> <li>On 14 September 2013, Prime Minister Najib announced the Malaysian and the Bumiputeras' Socio-Economic Development Procurement of 5-Measures. As one of the main Measures, Prime Minister Najib directed Government-Linked Companies (GLCs) to procurement from Bumiputera enterprises for inclusion into the CEOs' key performance index (KPI). The Bumiputera Economic (MEB) directly reporting to Prime Minister Najib was established for it to serve as the propelling organisation, (7 October 2013 Business News).</li> </ul>				
	(2)	Prioritising Indigenous Operators in Tender	- With certain exceptions, in procurement of services or goods relative to the petroleum operation, it is necessary to use the limited operators licenced or authorised by Petronas. In many cases, eligible operators are restricted. The requirement for use of the domestic operators pushes up the procurement prices.	It is requested that GOM  deregulates the restrictions in government tender to accept bidding by not only by (Malaysian capitalised) local enterprises operators but also by enterprises supplying products at competitive prices in the open general market.	- The Production Sharing Contract (PSC) - Petronas Model Procurement Rule (GSCM-PGA-01)		
26Others	(1)	Inadequate Broad Band Environment	Improvement in the foundation for IT, telecommunications and broadcasting is indispensable for achieving a higher efficiency in business operation. Overhaul in the broadband environment is an absolute necessity. Digital broadcasting will enhance international competitive edge of the related industries. Early commencement of the digital broadcasting programme is an imperative necessity.	- It is requested that GOM overhauls the broadband environment that satisfies the business needs.			
	(2)	Hike in Electricity Charge for Commercial/ Industrial Use	GOM officially announced hike in electricity charge by 15% (effective from January 2014). While this is a part of the measures that accompany reduction in government subsidy, the 15% hike is a large blow to enterprises consuming much power. In the case of MFS, it means the cost hike to the tune of RM2.4 million (or about 75 million in Japanese yen), an element aggravating its P/L picture.  Hike in electric power charge.	It is requested that GOM gives advance notice with sufficient lead-time to enable users' preparation for timely budgetary readjustment.  It is requested that GOM abolishes restrictions on entry into Power Supply Industries. Relative to tax incentive on investment into energy saving, eco-tax (reduction) was terminated in November 2013. In the face of power charge hike, it is requested that GOM takes steps to consider	- Notification of Ministry of Energy, Green Technology and Water, Malaysia (KeTTHA). - Electricity Supply Act		

Category	No	Issue	Issue Details	Requests	References
				provision of incentive that facilitates	
				each factory's investment into	
			(4	energy saving.	
			(Actions) - Since 1 May 2014, prices of industrial gas have been raised to 26.6% maxi	imum.	
	(3)	Sudden Change/	- From time to time sudden abrupt changes take place in national holidays.	•	
		Addition of	GOM willy-nilly enforces the change, ignoring the severe impact upon	sufficient lead-time in making	
		National Holidays	private business sectors, (very much likely, due to political influence).	<u>changes in national holidays.</u>	
			- By GOM announcement, the change has taken place on public holidays in	=	
			Johor State from Saturdays and Sundays to Fridays and Saturdays.	the calendar in which Saturdays and	
			While majority of enterprises and commercial-financial institutions would	Sundays are holidays.	
			not observe the change, there is much concern that production and		
			commercial activities will be affected. For example, no customs clearance		
			is possible on Fridays.		
	(4)	Water Shortage	- Water supply stoppage has been frequent due to the plumbing damage on	- It is requested that GOM takes step	- Lembaga Urus Air
		<u>Problems</u>	the public road, however, since 2014, due to abnormal weather, water	to overhauls the infrastructure lest	Selangor (Water
			outage has arisen.	the issues described in the left	Department)
			* Past record of water outage:	column does not occur.	http://www.luas.gov.m
			2012~13:, water outage: 8 times.		
			2014: water outage due to the same reason as above: once		
			water outage due to drop in the dam water level: 13-times		
			(Maximum 1.5-days)		
	(5)	Non Payment/	- MFS is faced with collection problems with its customers: delays,	- It is requested that GOM supports	
		Payment Delays	difficulty in collection in its transactions, from differences in business	Small-to-Medium enterprises	
			custom, code of ethics, power balance, etc. While MFS deals on	(SMEs) by providing information	
			pre-payment principles, on short term business (smartphone parts	and warrants the collection risk.	
			manufacturing business, etc.), the highest priority falls on delivery and		
			price, even the successful collection of accounts receivable has been		
			achieved, the payment delays squeeze the profit.		